

Objective: Answer the tough tour question. The goal of this activity is to measure the candidate's ability to act under pressure, answer with positive honesty, and stay professional.

Instructions: In the **Tough Tour Questions** activity, each candidate will pull a challenging question you could be asked on tour. You will have one minute to think about and answer the question as if you are the tour guide speaking with a prospective student's family. Most of these questions are asked by parents, so ensure you are answering the question like you would as a tour guide to a concerned parent.

Items needed: Timer, folder full of questions

Tough Tour Questions:

1. What does the night life look like here at USC?
2. Is USC safe?
3. A father is upset to hear that a majority of university housing is co-ed. How do you reduce his concerns?
4. You get a question about a major which you are very unfamiliar with. How do you respond?
5. What resources are on campus to help minority students find community here?
6. A parent asks about students struggling with mental health and is concerned for their child. How would you calm their fears?
7. A parent asks if their child will get hazed in student organizations. How would you respond?
8. A parent asks you what other colleges you were looking at and is very persistent in finding out. How do you handle the situation?
9. Why do so many upperclassmen live off campus?
10. A family asks what is it like living in a big city since they are coming from a small town?
11. A mother on your tour asks if you are on any scholarships, and how much you pay in tuition, how do you respond?
12. What is there to do in Columbia on the weekends? Is this a suitcase campus?
13. How do students without a car get around Columbia?

14. What is there to do socially if I'm not a member of Greek Life?
15. A parent is worried about their student falling behind academically because of the large classes sizes – how do you ease their worries?